

Maxwell Kendall

Local Timezone: EST | maxwellnkendall@gmail.com | [Links](#)

Software Engineer

Generalist product engineer experienced in iterative delivery, scalability, and technical mentorship with over **7+ years experience** as a full stack engineer and **10+ years experience** in SaaS support.

Skills + Certifications

- **Programming:** Node, React, Typescript, P/SQL, HTML, CSS, Go, Python
- **AWS Certified Solution Architect:** BFJZB8V2PBFQ1FK8 (expired 12/22)
- **Excellent Written + Verbal Communication:** Asynchronous, cross-functional communication, roadmap grooming, RFC authorship, internal documentation, code review, mentorship

Experience

[Mural](#) 06/21 - Present

Staff Software Engineer (09/23-present)

- Build scalable, observable features integrated with external applications and AI models.
- Identify and resolve technical challenges affecting multiple product teams.
- Mentor engineers across the company.
- Author memos, RFCs, and technical documentation.

Senior Software Engineer (06/21-08/23)

- Led, monitored, and supported the **ThetaLake Integration** project unlocking data archive functionality for customers in our ICP: **\$2M+ ARR**.
- Led **Data Deletion** project protecting against litigation from churned customers.
- Developed **Canvas Widget Reactions** feature. Unlocked confirmed 2x engagement overnight with UX enhancement and creation of DBX + Tableau dashboard.
- Developed, monitored, and supported the **Data Residency** feature capturing **\$10M+ ARR**.
- Developed **BYOK** feature projecting **\$4M+ in ARR**.
- Developed **eDiscovery** feature projecting **\$4M+ in ARR**.
- Authored **RFCs + Internal Documentation** assisting executive level product roadmap assessments and VP of Engineering level process improvements.

[Booz Allen Hamilton](#) 06/15 - 05/21

Lead Full Stack Developer on USAspending.gov (01/21 - 05/21)

- Led **Home Page Redesign** during traffic spike due to COVID spending.
- Led **SEO Improvements** of a SPA app using AWS Lambda to surface over 300K previously unindexed pages.

Full Stack Developer on [recreation.gov](https://www.recreation.gov) + [USAspending.gov](https://www.USAspending.gov) (02/17 - 01/21)

- Led **UI Component Library Creation** using storybook, React, and webpack.
- Developed **many features** using AWS, Redux, React, d3.js, Jest, Mocha, React-Testing Library, Golang, PSQL, and python.

Production Operation Analyst (06/15 - 02/17)

- Collaborate with DBA's, Linux Admins + Internal stakeholders to support a mission critical web application for the Department of Veterans Affairs.
- Troubleshoot application regressions using SQL in collaboration with software engineers.

[Benefitfocus](#) June 2014 - May 2015

Application Analyst

- Act as tier I and II customer support for users of SaaS product having technical issues

Education

Bachelor of Arts, English - Coastal Carolina University

Instructor and Mentor: Great Learning Full Stack Development Course

- Record content for assigned curriculum: MongoDB, Node, Express, JavaScript, Mocha, and CSS
- Lecture and serve as mentor for students in live webinar ~1x per week